

Hot Tips Report

ID	0070	Description	MedicSync - not all ECGs transfer
Date	1/26/2007 4:10:43 PM		
Manager	ADMIN	Status	Active

Text This hot tip applies to:
Users attempting to transfer data from Office Medic to an EMPTY Pocket Medic database on a Pocket PC running Windows Mobile 5.

Problem:

If the Pocket Medic database on a Windows Mobile 5 device is blank, and the user chooses to send patient(s) and data to the remote, only the oldest ECGs will be transferred.

Interim solution:

The patient(s) where the ECG was missed will be shown in a window titled "Synchronization Errors". In this window, select Cancel and then run MedicSync a second time. When MedicSync is run for a second time the remaining ECGs will transfer to Pocket Medic.
