

**Date** 3/30/2010 11:12:24 AM

**Description** Print Preview Fails

**Manager** ADMIN

**Hot Tip Text****Print Preview Fails**

When Office Medic is installed it installs a PDF print driver named Diagnostic Test PDF. If the PC does not have any other printers installed the system makes the Diagnostic Test PDF the default printer.

If the user attempts to Print Preview using the Diagnostic Test PDF the print preview will fail.

**Fix**

Install at least one valid printer.