Hot Tips Report

ID	0014	**Description**	TN 06.15 - Error Code 10 for Socket Devices
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Manager	ADMIN	**Status**	Active

Text

Error Code 10 for Socket Devices

The information in this Tech Note applies to:
• Office Medic using a Socket PCMCIA or CF card adapter.

Problem

Receiving a Code 10 Error means the operating system had a problem allocating resources for the Serial Device. The Error Code 10 can be corrected by manually assigning the resources. Follow the procedures below to correct the Code 10 Error.

Solution

1. Right click on 'My Computer' (It should be on your desktop or in the Start menu).

2. Select 'Properties'.

3. Select 'Hardware'.

4. Select 'Device Manager'. The Socket Serial Card should show in the 'Ports (COM & LPT)' category.

   *If it has a '+' next to it, click it once so it becomes a '-' and the card should show right below it.

5. Double-click on the description; this will open the cards properties.

6. Select 'Resources'.

7. Select 'Set configuration manually'. This should assign an I/O range. Make sure there are no conflicts reported in the 'Conflicting device list'. Your IRQ should show a '?' over it. Deselect 'Use Automatic Settings' and change I/O range to '02F8-02FF'. To do this, you must select a basic configuration from the 'Setting based on:' drop down menu.

8. Double-click on 'IRQ' or 'Interrupt Request'. This will come up with a value for you. Make sure it does not show a conflict and then select 'OK'.

9. Select 'OK' to save these settings and 'Yes' to continue with changes. This should clear your code 10 error.

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