

HOW TO ACTIVATE VECTRAPLEXECG WITH WINDOWS 10

Step 1. Open your web browser, type vectracor.com/software-download/ in your search bar.

Step 2. You will be directed to the **Software Download** page. **Scroll Down** and **click Activate Now** under the **VectraplexECG** section.

*** For Windows 7 Please click “How to Activate Windows 7” Before continuing. These instructions are ONLY for Windows 10 since Microsoft customer service is no longer available to provide Windows 7 technical support.**

Step 3. You will be directed to the **Log In to Your Account** page. **Enter the Login/License ID and Login/License Password provided on the back of this page (Not your email).**

***Please note that the Login ID/License ID and Login/License Password are case sensitive. Disregard Existing Customer.**

Email or Login ID:

Password:

[Forgot your password?](#)

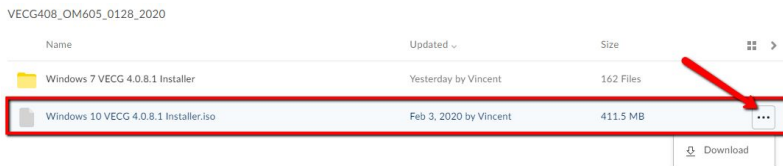
Step 4. You will be directed to the **Customer Information** page. **Fill out your facility information, click Submit** when finished.

Step 5. You will be directed to the **License Portal Home** page. Under the **Welcome bar, click Downloads.**

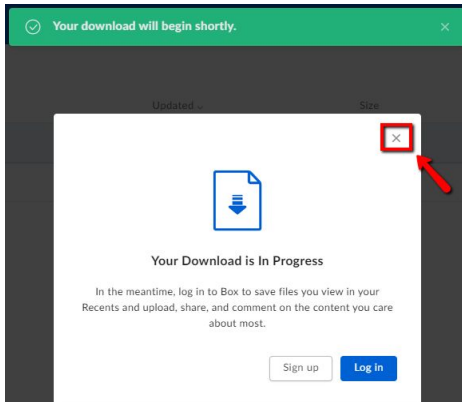


Step 6. You will be directed to the **Downloads** page. **Click Download** to continue.

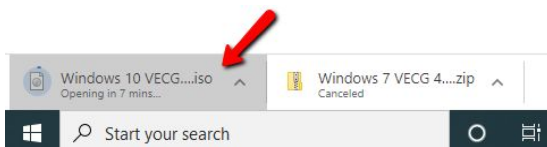
Step 7. You will be directed to the [Box Website](#). **Hover your mouse over to the very right of Windows 10 VECG & Office Medic Installer.iso and Click the three dots** that appear with the tag pop up **More Options**. **Click the Download** button that drops down.



Step 8. The **Your Download is In Progress** window will appear, **no action is required, Click X.**

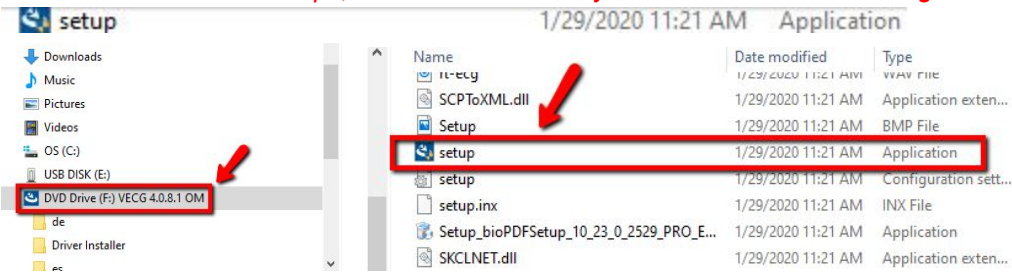


Step 9. Your **Installer** will pop up on the **top** or **bottom** of your window, *depending on your browser*. **Double Click the Installer, WAIT TILL IT'S DOWNLOADED** to continue.



Step 10. Your **Files** window will appear. **Scroll down and Click DVD Drive... Scroll down, locate, and Double Click Setup.**

**There will be several Setups, ensure that the one you select matches the Image.*



Step 11. The **User Account Control** window will appear, **click Yes** when asked “Do you want to allow this app from VectraCor to make changes to your device”. **Image not shown*

Step 12. The **Choose setup language** window will appear. **Select your language of choice** and **Click Next**.

Step 13. The **Welcome to the InstallShield Wizard** window will appear. **Click Next**.

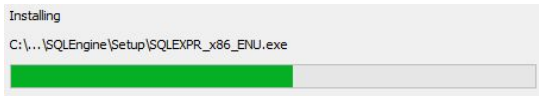
Step 14. The **Setup Type** window will appear, **select VectraplexECG or VetraplexECG and Office Medic** and **Click Next**.

Step 15. The **Choose Destination Location** window will appear, **Click Next**.

Step 16. The **Set Program Options** window will appear, **click Local Database** or **click Network Database** depending on your preferences, **Click Next**.

Step 17. The **Please Choose Defaults** window will appear, **click United States of America** or **International**, **Click Next**.

Step 18. The **Setup Status** window will appear, **Wait for download**, **Click Next**.



Step 19. The **Welcome to the Device Driver Installation Wizard!** window will appear, **Click Next**.

**Please disregard the windows of code behind your Installation Wizard windows, do not close them out.*

Step 20. The **Completing the Device Driver Installation Wizard** window will appear, after the checkmarks under **Driver Name** turn green and the **Status** states **Ready to use**, **Click Finish**. **Please disregard the windows of code behind your Installation Wizard windows, do not close them out.*

Driver Name	Status
✓ VectraCor, Inc Portable ...	Ready to use
✓ VectraCor, Inc Universal...	Ready to use
✓ VectraCor, Inc Universal...	Ready to use

Step 21. The **Installshield Wizard Complete** window will appear, **Click Finish**.

Step 22. You will be directed to the **VectraplexECG System with CEB**. The **VectraplexECG** window will appear, **click Activate Vectraplex**.

Step 23. The **VectraplexECG Activation** window will appear, **click Activate VectraplexECG Online**.

Step 24. The **License ID and Password** window will appear, Type in your **Login/License ID** and **Login/License Password** provided below, **Click Continue** Located on the bottom right corner of the window.

**Please disregard the Where is my License ID?*

Step 25. The **VectraplexECG Activation** window will appear, Once you've received **Product Activation Successful** **Click Continue**, Located on the bottom right corner of the window.

Step 26. Test your new **VectraplexECG** software to ensure proper download.

** If the program is not loading please contact our customer support team at QRSupport@vectracor.com, or give us a call at (973) 904-0444 Ext. 2*