

Hardware Warranty

Hardware Warranty for the Universal ECG, ABPM, Holter and Orbit

The Universal ECG, and Orbit sold and supplied by VectraCor are guaranteed to be free from defects in material and workmanship for a period of 3 years from date of purchase. Laptops or tablets supplied along with the instruments are subjected to the standard warranty period stated by the associated manufacturer. If, in the judgment of VectraCor, the instrument is proven to be defective during the warranty period it will be repaired or replaced with no charge for parts or labor. An extended hardware warranty is available at additional costs.

Universal ECG™	36 months
Q200 Holter™	36 months
Orbit™	36 months
ABP Monitor	24 months
ECG Lead Wires	36 months
USB Cables	36 months
All other accessories (i.e. Electrodes, Nose Clips, etc.)	90 days

This warranty does not cover any instrument which has been damaged by accident, misuse, abuse or has been altered or repaired by anyone other than an authorized VectraCor service center. This warranty also does not cover any instrument that has had a serial number removed, defaced or rendered illegible.

THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS AND IS HEREBY LIMITED TO REPAIR OR REPLACEMENT FOR INSTRUMENTS FOUND DEFECTIVE DURING THE WARRANTY PERIOD. AN AUTHORIZED QRS DIAGNOSTIC REPRESENTATIVE MUST MAKE ALL REPAIRS. INSTRUMENTS SENT BY MAIL OR COMMON CARRIER SHOULD BE INSURED AGAINST LOSS OR DAMAGES, AS THEY ARE NOT COVERED BY THIS WARRANTY.

Customers are responsible for backing up their data prior to returning the instrument to VectraCor. VectraCor assumes no liability for lost data during repair or upgrade.