

## Hot Tips Report

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<b>ID</b>	0037	<b>Description</b>	SW-em: unable to determine system default col
<b>Date</b>	8/15/2005 3:31:32 PM		
<b>Manager</b>	ADMIN	<b>Status</b>	Active

**Text**      **Troubleshooting "Unable to determine system default collation" error**

**Problem**

A problem has been reported by Microsoft which affects the installation of QRS software. The problem occurs when you try to install SQL Server or SQL Server Desktop Engine (aka MSDE 2000) Service Pack 2 (SP2) or later on a computer that has an operating system locale that does not have a default SQL Server collation mapping, the Setup program may fail. You may receive the following error message:

"Unable to determine system default collation"

**Solution:**

Currently Microsoft does not have a solution for this problem. Listed below are Windows locales that are currently not supported. If you have a locale listed below, the QRS software will not install. You will have to install the software onto an operating system that is not listed below (i.e. English)

**Language Country/Region LCID (hexadecimal):**

Kyrgyz (Cyrillic) Republic of Kyrgyzstan 440  
Uzbek (Latin) Republic of Uzbekistan 443  
Tatar Tatarstan 444  
Punjabi (Gurmukhi) India 446  
Gujarati India 447  
Tamil India 449  
Mongolian (Cyrillic) Mongolia 450  
Galician Spain 456  
Konkani India 457  
Uzbek (Cyrillic) Republic of Uzbekistan 843  
Armenian Republic of Armenia 042b  
Azeri (Latin) Azerbaijan 042c  
Kazakh Kazakstan 043f  
Telugu India 044a  
Kannada India 044b  
Marathi India 044e  
Sanskrit India 044f  
Syriac Syria 045a  
Azeri (Cyrillic) Azerbaijan 082c  
Chinese Hong Kong 0c04  
Spanish Colombia 240a

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