

Hot Tips Report

ID	0062	Description	16-Bit Windows Subsystem error
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Manager	ADMIN	Status	Active

Text **Error When Installing Office Medic: 16-Bit Windows Subsystem error**

Problem

When installing Office Medic, a user may receive the following error:

"16-Bit Windows subsystem C:/Windows/system32/autoexec.nt. The system file is not suitable for running MS-DOS and Microsoft Windows applications. Choose close to terminate the session."

Solution

This error appears when the user has a missing or corrupt Autoexec.nt file. This file needs to be restored from the user's Microsoft Windows CD-ROM.

For Windows 2000 users, the file is located at: C:\WINNT\system32

For Windows XP users, the file is located at: C:\Windows\system32

Once the file is restored, restart the computer and reinstall Office Medic.
