Hot Tips Report

ID 0051 Description CardioView 3 Letter Site ID is Failing

Date 9/15/2005 3:45:16 PM

Manager ADMIN Status Active

Text CardioView 3-Letter Site ID is failing

Problem

In CardioView the 3-letter site # is failing.

Possible Solution

The three-letter site ID is written to the file cv3000.ini. This file is located in the CardioView folder on the C: drive. Perform the following steps to rectify the problem:

- 1. Locate the .ini file
- 2. Right-click on the file and select properties
- 3. If the "read-only" box has a check mark, uncheck the box. If the box does not have a check mark the open the file, scroll to the Site ID: field and enter the three letters. Select Save.

If the problem persists contact Technical Support.