Hot Tips Report

ID	0036	**Description**	Sub or Function Not Defined
Date	8/15/2005 2:51:27 PM		
Manager	ADMIN	**Status**	Active

Text

Troubleshooting "Sub or function not defined" error

Problem
This "Sub or function not defined" error can be caused by old files remaining in folders on the C: drive.

Solution
1. Check to see if the old following files exist
   C:\WINDOWS\SYSTEM
   C:\WINNT\SYSTEM
   If the files exist continue on to step 2. If they do not exists skip to skip 3.

2. Delete files C:\WINDOWS\SYSTEM and C:\WINNT\SYSTEM

3. Ensure the new files have been successfully created and stored:
   C:\WINNT\SYSTEM\Mmecg200.vbx
   C:\WINNT\SYSTEM\Mmres100.dll
   C:\WINNT\SYSTEM\mmscp200.dll
   C:\WINNT\SYSTEM\Mmscpecg.dll

   If after completing the above steps you have not solved the problem, contact Technical Support.