Hot Tips Report

ID	0015	**Description**	TN 06.16 - Driver for Socket CF Card Rev 'E'
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Manager	ADMIN	**Status**	Active

Text

Driver for Socket CF Card Rev 'E'

The information in this Tech Note applies to:
- hp iPAQ with Pocket Medic using a Socket CF card adapter.

Problem

A communication problem has been reported when using the hp iPAQ with the Socket Serial I/O CF Card Adapter revision 'E'. This problem has been reported by hp iPAQ 2210 users, however it may occur with additional hp iPAQ models.

To determine which version of the Serial I/O CF Card you have, please find the part number and revision level of your card on the label on the back of the card. For example, a socket card with XXXX-XXXXX A* on the back is at revision 'A'.

Solution

1. Close Pocket Medic by selecting 'File' and 'Exit'.

2. Download the driver for the Socket Serial I/O CF Card Adapter from the following link: <http://www.socketcom.com/support/support_sio.asp?Type=SIO>

3. Run ActiveSync and ensure communication has been established. The icon should be solid green.

4. Run the install file downloaded from the Socket website.

5. Insert the Socket Serial I/O CF Card Adapter.