HOW TO DOWNLOAD OFFICE MEDIC WITH WINDOWS 10

Step 1. Open your web browser, type vectracor.com/software-download/ in your search bar.

Step 2. You will be directed to the **Software Download** page.**Scroll Down** and **click Download Now** under the **Office Medic** section.

> *** For Windows 7 Please click "How to Activate Windows 7" Before continuing. These instructions are ONLY for Windows 10 since Microsoft customer service is no longer available to provide Windows 7 technical support.**

Step 3. You will be directed to the **Log In to Your Account** page. **Enter** the **Login/License ID** and **Login/License Password provided on the back of this page (Not your email)**.
*Please note that the Login ID/License ID and Login/License Password are case sensitive. Disregard Existing Customer.

Email or Login ID: [   ]

Password: [   ]

Forgot your password?

🔒 Log In

Step 4. You will be directed to the **Customer Information** page. **Fill out** your **facility information** of your **facility information**, **click Submit** when finished.

Step 5. You will be directed to the **License Portal Home** page**.** Under the **Welcome bar, click Downloads**.

Welcome

Downloads Download purchased software.   **Licenses & Activations** Activate and manage your software installations.

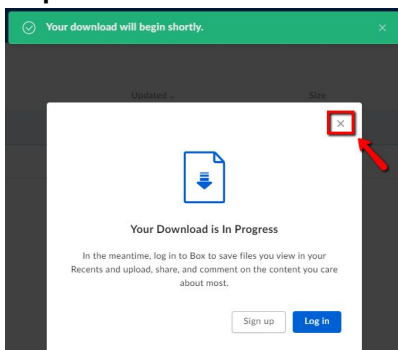**Step 6.** You will be directed to the **Downloads** page**. Click Download** to continue.

Step 7. You will be directed to the Box Website. **Hover your mouse over to the very right of Windows 10 VECG & Office Medic Installer.iso** and **Click** the **three dots** ••• that appear with the tag pop up **More Options**. **Click the Download** button that drops down**.**
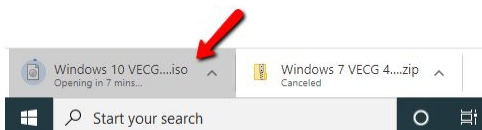
VECG408_OM605_0128_2020

Name	Updated ⌄	Size	
📁 Windows 7 VECG 4.0.8.1 Installer	Yesterday by Vincent	162 Files	
📄 Windows 10 VECG 4.0.8.1 Installer.iso	Feb 3, 2020 by Vincent	411.5 MB	•••

⬇ Download

Step 8. The **Your Download is In Progress** window will appear, *no action is required,* **Click X.**

✓ Your download will begin shortly.   ×

×

📄

Your Download is In Progress

In the meantime, log in to Box to save files you view in your Recents and upload, share, and comment on the content you care about most.
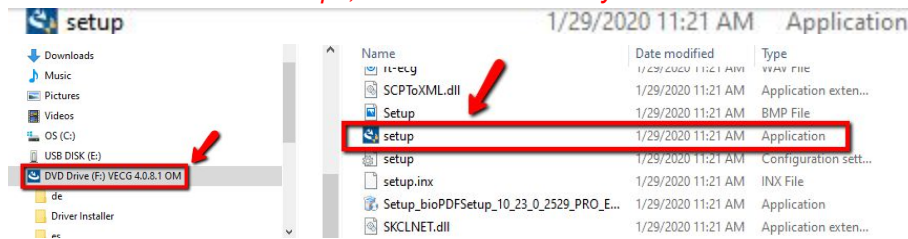
Sign up   Log in

Step 9. Your **Installer** will pop up on the **top** or **bottom** of your window, *depending on your browser*. **Double Click the Installer,** *WAIT TILL IT'S DOWNLOADED* to continue.
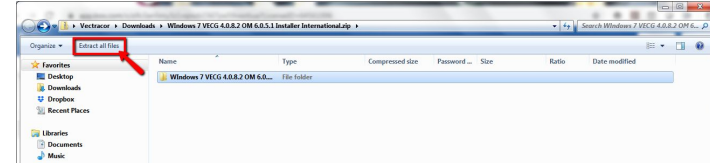
Windows 10 VECG....iso ^ Opening in 7 mins...   Windows 7 VECG 4....zip ^ Cancelled

⊞   🔍 Start your search   O   ⊟†

Step 10. Your **Files** window will appear. **Scroll down and Click DVD Drive... Scroll down, locate,** and **Double Click Setup.**

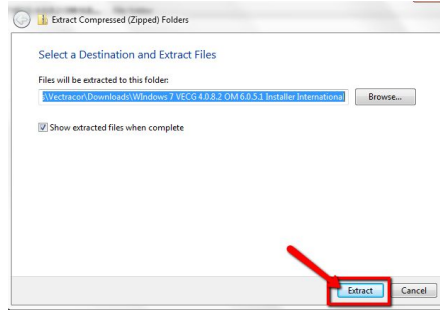**Step 10.** Your **Files** window will appear. **Locate** and **Click the Extract All Files** Tab.

Step 10a. An **Extract Compressed (Zipped) Folders** Window will appear**, click Extract.**

Step 10b. Your **Files** window will appear. **Click Windows 7 VECG**

Step 10c. Your **Files** window will appear. **Scroll down, locate,** and **Double Click Setup.**

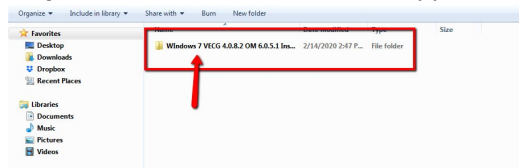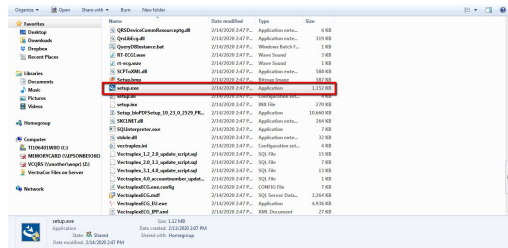*There will be several Setups, ensure that the one you select matches the Image.*

Step 11. The **User Account Control** window will appear, **click Yes** when asked *"Do you want to allow this app from VectraCor to make changes to your device"*. ***Image not shown***

Step 12. The **Choose setup language** window will appear**. Select your language of choice** and **Click Next.**

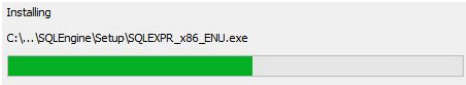**Step 13.** The **Welcome to the InstallShield Wizard** window will appear. **Click Next.**

Step 14. The **Setup Type** window will appear, **select VetraplexECG and Office Medic** and **Click Next.**

Step 15. The **Choose Destination Location** window will appear,**Click Next.**

Step 16. The **Set Program Options** window will appear, **click Local Database** or **click Network Database** depending on your preferences, **Click Next.**

Step 17. The **Please Choose Defaults** window will appear, **click United States of America** or **International, Click Next.**

Step 18. The **Setup Status** window will appear, **Wait** for download, **Click Next.**

Installing

C:\...\SQLEngine\Setup\SQLEXPR_x86_ENU.exe

Step 19. The **Welcome to the Device Driver Installation Wizard!** window will appear,**Click Next.**
*Please disregard the windows of code behind your Installation Wizard windows, **do not close them out.***
Step 20. The **Completing the Device Driver Installation Wizard** window will appear, after the checkmarks under **Driver Name** turn green and the **Status** states **Ready to use**, Click Finish.*Please disregard the windows of code behind your Installation Wizard windows, **do not close them out.***

Driver Name	Status
✔ VectraCor, Inc Portable ...	Ready to use
✔ VectraCor, Inc Universal...	Ready to use
✔ VectraCor, Inc Universal...	Ready to use

Step 21. The **Installshield Wizard Complete** window will appear, **Click Finish**.

Step 22. Close out **VectraplexECG** and open up **Office Medic** to test your new software to ensure proper download.

* If the program is not loading please contact our customer support team at <u>QRSsupport@vectracor.com</u>, or give us a call at (973) 904-0444 Ext. 2 *PLEASE DO NOT THROW OUT THIS PAPER, IT IS THE ONLY PLACE YOU CAN ACCESS YOUR ID AND PASSWORD.